

Cancellation Policy

At AUM bodyworks, we understand that unanticipated events happen occasionally in everyone's life. In our desire to be effective and fair to all of our clients and out of consideration for our therapists' time, we have adopted the following policies:

- **24 hour advance notice is requested** when canceling an appointment. This allows the opportunity for someone else to avail themselves of our services.
- If you are unable to give us 24 hours advance notice and we are unable to fill your time slot, **you may be charged the 50%** of what would have been your treatment fee. At our discretion this charge will be either automatically deducted from the outstanding balance of an existing "value plan" or gift certificate; otherwise, it should be paid in full prior to your next treatment.

On the other hand, if we are able to fill "your" time slot with somebody else, you will not be charged for that missed appointment. Remember, if you know a friend looking for our services, you can save yourself the cost of the missed appointment AND gain incentives.

No-shows

Anyone who misses an appointment without contacting AUM bodyworks will be considered a "no-show". They will be charged for their "missed" appointment and future service will be denied until payment is made.

Arriving late

If you are not present for your scheduled session during the first 15 minutes (unless having telephoned us you might be late), it will be construed by us that you are a "no-show", and that time slot will automatically become available for someone else. Depending upon how late you arrive, your therapist will then determine if there is enough time remaining to start a treatment...and regardless of the length of the treatment actually given, **you will be responsible for payment of the "full" session.**

.....
AUM Bodyworks, LLC
Scott Kover, NCMT, LLCC, RYT200
410 321-0530 ext 2 Phone

1001 Cromwell Bridge Road, Suite 208
Towson, MD 21286
410 707-6290 Mobile

410 321-0532 FAX

Massage Therapy, Reiki, Integrative Reflexology, Ear Candling, Yoga Instruction
Lymph Drainage Therapy, Complex Decongestive Physiotherapy for Lymphedema